

contactcentre managementprogram

TO : Jon Pineda
John Clements Consultants, Inc.
FAX : 845-2093

Company Information

Company Name: _____
Address: _____
Telephone No.: _____ Fax No.: _____
Contact Person: _____ Company TIN: _____

Coaching for Improved Performance in Contact Center - 2 Days

Date: November 6 – 7, 2006, 8:30 a.m. – 5:30 p.m.
Venue: Oakwood Premier Ayala Center
Meeting Room 15
Price: Php 11,000.00 + VAT*

| Name of Participant(s) | Nickname | Designation |
|------------------------|----------|-------------|
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Contact Center Management Workshop - 3 Days

Date: November 8 – 10, 2006, 8:30 a.m. – 5:30 p.m.
Venue: Oakwood Premier Ayala Center
Meeting Room 10
Price: Php 21,000.00 + VAT*

| Name of Participant(s) | Nickname | Designation |
|------------------------|----------|-------------|
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CONFORME :



(Print Name / Position & Signature)